



**ISPTELECOM**  
convergence solutions

**Master Services Agreement:**

**MSA number: \_ 2012000000 \_**

## SCHEDULE B

### IP Trunking/SIP SERVICE

#### General

Delivery of any Service described in this Schedule is subject to the signing of the ISP Telecom Inc. Master Services Agreement between the Customer and ISP Telecom Inc. The terms and conditions of the Master Services Agreement shall govern the relationship of the parties and the execution of this Schedule shall be conclusive evidence of acceptance of those terms and conditions.

#### Service Description

IP Trunking, also known as SIP, or VoIP over Ethernet, or Virtual PRI, puts a traditional 23-channel voice pipe over a new flexible path: IP. If your company already has a PBX with an IP gateway, this product provides local calling capability for you. Utilizing the industry standard Session Initiation Protocol (SIP) signaling, you can select from a wide-range of VoIP equipment. In many ways the SIP service provides similar function to that of traditional PRIs, but with the flexibility of delivery over broadband IP access. Please note that it is not possible to receive collect calling on SIP Services. Other services such as FAX, 800, 877, 888, 976, or 900 services may not be available or not operate.

The standard protocol supported is G.711. G.729 is available as a separately priced feature.

**NOTE: CUSTOMER UNDERSTANDS THAT SIP IS A NOMADIC VOIP SERVICE AND 911 IS NOT AVAILABLE. CUSTOMERS REQUIRING 911 SHOULD CONTRACT SEPARATELY WITH A 911 CALL CENTRE SERVICE.**

#### Ordering

Orders will be accepted by email attachment or fax of a signed valid Order and specify the Master Services Agreement number, the Schedule, the quantity, and any further details required from time to time to successfully process your order.

Customer Initials: \_\_\_\_\_