

ISPTELECOM
SIP DONE RIGHT

Master Services Agreement:

MSA number: _ 2014000000 _

SCHEDULE D

LNP Services and Prices

General

Delivery of any Service described in this Schedule is subject to the signing of the ISP Telecom Inc. Master Services Agreement between the Customer and ISP Telecom Inc. The terms and conditions of the Master Services Agreement shall govern the relationship of the parties and the execution of this Schedule shall be conclusive evidence of acceptance of those terms and conditions.

Service Description

LNP (Local Number Portability) services permits Customer to make certain changes in providers, while, with certain conditions, keep their telephone numbers. LNP, where available, requires planning and coordination, and incurs certain fees depending on the size and timing and complexity of a requested LNP port.

Standard Pricing:

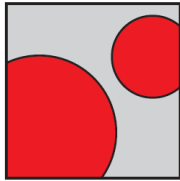
Service Name	NRC/PON	MRC/DID
Porting Request under Same Registrant for On-Net Minimum port size: 1	\$ 15	monthly DID fee
NPAC Charges in addition to Porting fees	\$ 3	n/a
LNP cancellation fee	\$50	n/a

Customer may submit up to 20 numbers to be ported on a single PON, provided the End-User address and underlying LEC are identical for all numbers on the PON.

An LNP Porting Request that is rejected because of inaccurate or incomplete documentation can be re-submitted with a second Porting Request. This second request and any additional requests will incur additional Porting Request fees. For each number successfully ported there is an NPAC fee. For each ported number returned there is an NPAC fee.

Expedite Fees of \$200 will apply for any order placed with an Expedite request. An Expedited LNP Order is not a guarantee of a specific LNP delivery date. For LNP requests for "Hot Cutover" with customer requested move times have Hot Cutover Fees of \$250 for each order placed with a Hot Cutover request.

Customer Initials: _____



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If in any 1 month period the Customer LNP requests results in more than 10% rejection rate, each rejection beyond 10% are charged at \$70.

Rules for LNP are subject to the Canadian CLOG guide. A version of the CLOG guide can be found here:

<http://www.crtc.gc.ca/cisc/eng/cisf3e0j.htm>

Orders will be accepted at lnp@isptelecom.net and should specify the Master Services Agreement number, the Schedule, the quantity, and any further details required from time to time to successfully process your order.

- * NRC = non-recurring charge
- * MRC = monthly recurring charge

Customer Initials: _____